Service Charges Disclosure

In accordance with Consumer Protection regulations, Naylor Powell Ltd is committed to being transparent about any referral fees we may receive when introducing clients to third-party service providers.

Alongside the fees payable for our estate agency services, we may receive a referral fee, commission or other benefit from carefully selected companies whose services we recommend. These arrangements may apply to sellers, buyers, landlords and tenants.

Our recommendations are based on our experience of the provider's service, reliability and suitability for our clients. You are under no obligation to use any provider we recommend and are free to choose your own adviser, solicitor or surveyor.

Financial Services

We may recommend independent mortgage advisers, including Lavender Mortgages and Hudson Rose.

Where a client proceeds with one of these advisers, Naylor Powell Ltd may receive a referral fee of £200 to £300 per completed mortgage case.

Conveyancing

We may recommend a selection of conveyancing solicitors to sellers and buyers.

Where a client instructs one of our recommended firms and the transaction reaches legal completion, Naylor Powell Ltd may receive a referral fee of £150 to £250 per completed transaction.

This payment is disclosed within the solicitor's quotation before instruction and is not added to the solicitor's legal fees. In many cases, the same fee, or potentially a higher fee, would apply if the client approached the solicitor directly.

Surveys

We may recommend local or independent surveyors depending on the nature of the property and transaction.

If a client chooses to use one of these surveyors, Naylor Powell Ltd may receive a referral fee of £20 to £60, depending on the type of survey and fee paid.

Your Choice

Using any recommended provider is entirely optional.

Should you choose to use one of our recommended providers, they may pay Naylor Powell Ltd a referral fee. Any such payment is separate from the fees you pay us for our estate agency services and does not affect your freedom to choose an alternative provider.